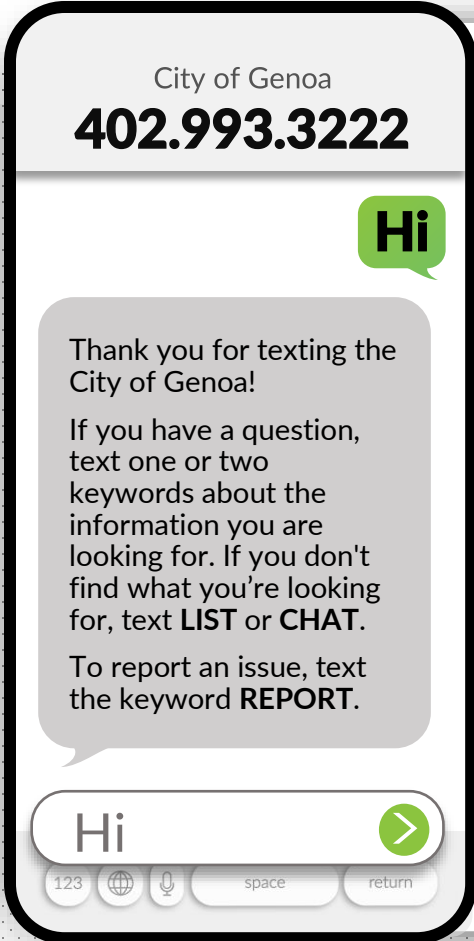


Get Fast Assistance Text the City of Genoa



Find Information & Report Issues

Skip a phone call and use your mobile phone's text messaging service to quickly access information and report issues.

Simply text the word **Hi** to the city's smart texting number or send a message containing keywords relevant to your request, such as: **BILL PAY, EVENTS, LIBRARY, OVERGROWN GRASS, POTHOLE, WATER LEAK, CURB DAMAGE, or TREE DOWN.**

24/7 Texting Service

Smart texting technology identifies keywords texted in to provide immediate assistance. It can relay information back to you or guide you through a few steps to submit a report.

Get Started

Text **Hi** to the City of Genoa at:

402.993.3222

Save our number to your phone and text **HI** anytime you need it.

! *Get updates delivered directly to your phone* [Additional service option](#)

Sign up to receive city-wide text alerts!

Text **GENOA** to **91896**

What to Expect:

- After the initial keyword is sent to join the text message notification list, you will receive a confirmation message asking you to reply **YES** to verify opt-in.
- You may receive up to 6 text alert notifications a month. Notifications may include: **Clean-Up Events, Payment Reminders, ATV & Dog Licensing Info, Snowstorm Alerts, and Weather Reminders**
- You can text **STOP** at any time to remove yourself from the notification list.

